Neighbourhoods and Housing Scrutiny Board Report Qtr3 2006/07

Reference	Title	Rise or Fall	Frequency	Units	Last Years Result	Target	Qtr1	Qtr2	Oct	Nov	Dec	Qtr3	Predicted Full Year Result	Predicted Year End Traffic Light	Comments
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Rise	Monthly	%	96.15	97.10	94.74	95.60	95.96	95.89	95.81	95.81	96.18		Strategic Landlord has reviewed how the definition of BV66a is being interpreted and a meeting was held with housing Finance 12/01/07 to agree what exclusions etc can be applied. This is currently being tested and the final impact should be known by the end of January.
BV-126 LPSA 11	Domestic burglaries per 1,000 households	Fall	Monthly	No.	23.85	23.60	5.80	6.90	2.40	2.10	2.20	6.70	25.40		
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Fall	Monthly	No.	25.06	23.60	6.60	6.30	2.00	1.90	1.80	5.70	24.60		
BV-127 b	Robberies per year, per 1000 population in the Locl Authority area.	Fall	Monthly	No.	1.82	1.80	0.40	0.60	0.25	0.22	0.20	0.70	2.20		
CP-CS50	Reduce overall crime levels in Leeds by 35% by 2008	Rise	Monthly	%	23.90	30.00	22.90	22.20	22.60	22.70	22.70	22.70	22.70		
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Rise	Quarterly	No.	249.44	256.94	59.89	5.55				55.58	208.86		YTD submissions as follows: CED=143, CityS=15, CorpS=0, Dev=1, L&L=6, ALMOs=66, NH=4, SS=1 There have been also 2 blank forms returned with no named department. Total YTD for LCC=236. Education Leeds submit on a term time basis (3 terms only) Q1=351 and Q3=282.
BV-203 CPA-H22	The percentage change in the average number of families placed in temporary accommodation.	Fall	Quarterly	%	3.88	5.00	21.51	22.60				25.80	25.80		Calculation - 369 households placed. This equates to an average of 351 across the three quarters of 2006/07. Average in 2005/06 279. Therefore 25.8% increase. Due to reduction in social housing lets. Likely this trend will continue due to various regeneration initiatives. Strategic Commissioning (Supporting People) and Housing Needs are working on plans to tackle this.
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Rise	Quarterly	%	96.00	98.00	94.00	100.00				100.00	98.00		Confirmation is being sought from the ALMOs that action has been taken as per their returns.

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BV-212	Average time taken to re-let local authority housing.	Fall	Monthly	Days	63.00	40.00	49.40	47.10	48.20	47.60	47.00	47.00	50.00	(orange)	A mini audit of BV212 took place in late November - ALMO file evidence is being tested to check that processes have been strengthened following the 2005/06 KPMG audit. Weaknesses were found in the audit and were fed back to the respective ALMOs. An overall report will be presented to Customer and Tenancy Services Managers meeting on 24/01/07
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Fall	Monthly	%	0.27	0.26	0.04	0.12	0.18	0.18	0.21	0.21	0.28	(orange)	As BV-66a
BV-183a CPA-H14	The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need	Fall	Monthly	Weeks	0.45	0.50	0.00	1.00	0.14	0.00	0.00	0.14	0.50	(green)	The total length of residence is 10 days for two families, this equates to an average stay of 5 days per family, or 0.7 weeks. This result places the indicator within the upper threshold.
BV-184a CPA-H1	The proportion of local authority homes which were non-decent at 1st April 2004	Fall	Monthly	%	47.54	43.50	42.50	43.95	42.71	40.98	41.49	41.49	35.00	(green)	In year progress has been affected by data cleansing and the project planning development. However, at this stage we are still predicting to achieve year end target of 35%. There have been some changes to the Decent Homes Standard which will require a further change to the calculation method during 06/07. Decency sub group are currently reviewing pocesses so that the revised standard can be reported. ALMOs and SL continue to work on data cleansing of data prior to the migration of data into Keystone system. Actions have been agreed to address issues raised as part of the 05/06 audit - these will also be co-ordinated through the Decency Sub Group. The Project Planning develpment which allows decency works to be updated on a property by property basis has now gone live and will support more accurate updating of decency information.

Reference	Title	Rise or Fall	Frequency	Units	Last Years Result	Target	Qtr1	Qtr2	Oct	Nov	Dec	Qtr3	Predicted Full Year Result	Predicted Year End Traffic Light	Comments
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2004 and 1st April 2005	Rise	Monthly	%	9.45	19.00	0.17	-1.96	-0.88	2.33	2.01	2.01	19.00	(green)	In year progress has been affected by data cleansing and the project planning development. However, at this stage we are still predicting to achieve year end target of 19%.
BV-213 CPA-	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Rise	Monthly	No.	1.00	2.00	0.27	0.32	0.10	0.17	0.08	0.35	2.00	(green)	
BV-66b CPA-H	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Fall	Monthly	%	7.42	7.00	7.62	7.49	7.40	7.38	7.36	7.36	7.00	(green)	As BV-66a
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Posession served	Fall	Monthly	%	30.12	27.00	7.95	13.69	14.94	16.14	17.98	17.98	24.00	(green)	As BV-66a
CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Fall	Monthly	No.	5.85	5.64	1.42	1.24	0.50	0.47	0.35	1.32	5.48	(green)	Forecast there will be 1750 homeless acceptances in 2006/07. There were 424 homeless acceptances in Qtr3.
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Fall	Monthly	Days	16.78	12.00	10.13	11.93	11.32	11.89	12.00	12.00	13.00	(green)	ALMOs are closely monitoring the performance of their contractors to try to achieve upper threshold by year end. Performance is also being monitored through the Cross ALMO Repairs KPI Meeting which meets monthly.
BV-128	Vehicle crimes per 1,000 population	Fall	Monthly	No.	17.23	16.90	4.40	4.10	1.60	1.60	1.40	4.50	17.00	(green)	
BV-225 CPA-	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV	Rise	Quarterly	%	90.90	100.00	90.90	100.00				100.00	100.00	(green)	
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Rise	Monthly	%	88.46	97.40	91.12	92.16	94.86	94.65	94.86	94.86	96.00	(green)	ALMOs are closely monitoring the perfromance of thier contractors to try to achieve upper threshold by year end. Performance is also being moniored through the Cross ALMO Repairs KPI Meeting which meets monthly.

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BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Fall	Monthly	Weeks	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(green)	
BV-214 CPA-H	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	Fall	Monthly	%	7.12	6.00	6.18	5.30	4.75	4.40	4.23	4.23	4.00	(green)	This is comfortably within target and within the CPA mid threshold.
BV-63 CPA-H11	Energy Efficiency - the average SAP rating of local authority owned dwellings	Rise	Quarterly	No.	61.20	64.00	62.10	62.70				64.10	65.00	(green)	Energy Unit and ALMO's are carrying out a data cleansing exercise prior to data migration into the Keystone data management system
BV-198	The number of problem drug-misusers in treatment per thousand head of population aged 15-44	Fall	Monthly	No.		8.20	10.20	10.80	11.10	11.40			12.00	(green)	Due to the way this indicator is reported, the result for December and Quarter 3 is not available until the end January.
BV-64 CP-PSH2	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Rise	Monthly	No.	1724.00	1,000.00	294.00	1,840.00					5,000.00	Not Applicable	Monthly returns / contributions from revenues dept have increased due to better queries being devised that capture more interventions. Audit work begun to ensure accuracy of reporting. Qtr3 data is not available for this indicator and will be reported in Qtr4.
BV-217 CP-EN51	Percentage of pollution control improvements to existing installations completed on time.	Rise	Quarterly	%	97.00	90.00	95.24	100.00				100.00	90.00	Not Applicable	
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Fall	Quarterly	%		2.69	2.38	3.03					2.69	Not Applicable	Percentage is based on the latest figures for Private Sector properties obtained from Council Tax. Figures for quarter 3 are not available and will be reported in quarter 4.
BV-166a CPA-E27	Score against a checklist of enforcement best practice for environmental health	Rise	Annually	%	96.70	96.70	96.70	96.70				96.70	96.70	Not Applicable	
BV-166b CPA-E21	Score out of 10 against a checklist of enforcement best practice for trading standards	Rise	Annually	%	100.00	100.00							100.00	Not Applicable	
CP-HM53	Reduce the percentage of Leeds households that are vulnerable and suffer from fuel poverty.	Fall	Annually	%	14.30	13.50							27.50	Not Applicable	This is the figure for the year produced in Oct. The report is based on 20,000 self assessments from across the city. Fuel poverty has increased dramatically due to increases in fuel costs, which are uncontrollable in terms of the authorities activities.

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BV-202	The number of people sleeping rough on a single night within the area of the local authority	Fall	Annually	No.	1.00	10.00									
BV-74a CPA-H12	The percentage of all council tenants,or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed.	Rise	Annually	%											
BV-74b	Satisfaction of ethnic minority local authority tenants (excluding white minority tenants) with the overall service provided by their landlord.	Rise	Annually	%											
BV-74c	Satisfaction of non-ethnic minority local authority tenants with the overall service provided by their landlord.	Rise	Annually	%											
BV-75a CPA-H13	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Rise	Annually	%											
BV-75b	Satisfaction of ethnic minority council housing tenants (excluding white minority) with their opportunities for participation in management and decision-making in relation to housing services provided by their landlord.	Rise	Annually	%											
BV-75c	Satisfaction of non-ethnic minority council housing tenants with their opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Rise	Annually	%											
CP-CS2	Increase the percentage of racial incidents recorded by the authority per 1,000 population	Rise	Annually	%											
CP-CS3	Increase the percentage of local people who feel that they belong to their local area	Rise	Annually	%											
CP-CS51ai LAA-SSC18a	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area during the day	Rise	Annually	%											

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CP-CS51aii LAA-SSC18b	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area after dark	Rise	Annually	%											
CP-CS51c	Reduce the number of people who have a fear of crime by: c) reducing the % of residents who believe that people using or dealing drugs is a very big problem in their area	Fall	Annually	%											
CP-CS51d	Reduce the number of people who have a fear of crime by: d) reducing the % of people who feel that drunkenness and rowdiness is a very big problem in their	Fall	Annually	%											
CP-CS57	Reduce the number of young people who have a fear of crime	Fall	Annually	No.											
CP-CS58	Reduce the number of first time offenders who are under 18 years of age by 5%	Fall	Annually	No.											
CP-HM50	Improve the quality of life of people living in the most disadvantaged areas of the city by narrowing the gap between them and the rest of Leeds	Fall	Annually	%											
CP-SC51b LAA-SSC16a	Reduce the number of people who have a fear of crime by: b) reducing the % of residents who feel that anti-social behaviour is a very big problem in their area	Rise	Annually	%											